

Child Sexual Abuse and Exploitation (CSAE) Policy

1. Purpose

We are committed to protecting children from sexual abuse and exploitation in any form. This policy outlines our principles, preventive measures, reporting mechanisms, and enforcement procedures to ensure that our platform does not facilitate or tolerate CSAE-related content or conduct.

2. Scope

This policy applies to:

- All users of our platform/ application.
- All forms of content shared via our services (text, images, video, audio, etc.).
- All employees, and moderators of the platform.
- Any third-party services integrated into our platform.

3. Zero Tolerance Policy

We maintain a zero-tolerance policy for:

- Child sexual abuse material (CSAM).
- Grooming, coercion, or solicitation of minors for sexual purposes.
- Sharing, uploading, or linking to CSAM.
- Use of the platform to identify, exploit, or traffic children.

Any such activity is illegal, will be immediately reported to authorities, and will result in permanent ban and cooperation with law enforcement.

4. Definitions

- Child: Anyone under the age of 18, as defined by the UN Convention on the Rights of the Child.
- CSAM: Any content that sexually depicts or exploits a minor, including real or simulated material.

- Grooming: Building emotional connection with a child to manipulate, exploit, or abuse.
- Sexual Exploitation: Involving a child in sexual activity in exchange for anything of value.

5. Prevention and Safety Measures

- Age Verification: We implement reasonable age verification measures to prevent underage use where necessary.
- Content Moderation: AI-based and human moderation to detect and remove harmful content.
- Reporting Tools: Clear, accessible tools for users to report abuse or suspicious content.
- Restricted Features: Limitations on private messaging and sharing for new or underage users.
- Community Guidelines: Mandatory user agreement to follow safety standards and rules.

6. Detection and Reporting

We actively detect and report CSAE through:

- Automated Detection Tools: Use of hash-matching technology (e.g., PhotoDNA) to identify known CSAM.
- Moderation Teams: Trained moderators to review flagged content.
- Law Enforcement Reporting: Mandatory reporting to relevant authorities and child protection agencies.
- Collaboration with NGOs

7. User Responsibilities

All users must:

- Refrain from uploading or sharing any material that involves children in sexual contexts.
- Immediately report suspected abuse, grooming, or exploitation via in-app reporting or contact methods.
- Understand that any violations will result in account suspension or permanent removal.

8. Employee Conduct & Training

- All staff, especially moderators and developers, receive training on identifying and handling CSAE-related content.
- Background checks and strict confidentiality policies are enforced for staff with access to sensitive data.
- Internal escalation processes are established for high-risk reports.

9. Legal Compliance

We comply with:

- Local laws and international regulations on child protection.
- Data protection laws when handling reports or storing evidence.

10. Review and Updates

This policy will be reviewed annually and updated as needed to comply with emerging laws, technology standards, and societal expectations.

11. Contact and Reporting

To report CSAE-related concerns:

✉ Email: contactus@ortusolis.com

✉ Emergency contact: 9482199513