

Privacy Policy

Effective Date: 19th April 2017

We at Ortusolis Technology Solutions Pvt. Ltd., are committed to protecting the privacy of our clients, website visitors, and partners. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website or engage with our IT development and consultancy services.

1. Information We Collect

We may collect the following types of information:

- a. Personal Information
 - Name, email address, phone number
 - Company name and job title
 - Billing and payment details
 - Any information voluntarily submitted through forms or contact requests
- b. Technical Information
 - IP address and browser type
 - Device information
 - Website usage data (pages visited, time spent, etc.)
 - Cookies and tracking technologies

2. How We Use Your Information

We use the information we collect to:

- Provide and manage our IT services and consultancy
- Communicate with you regarding inquiries, projects, and support
- Improve our website and service offerings
- Process transactions and send invoices
- Comply with legal obligations and enforce our terms

3. Sharing of Information

We do not sell or rent your personal data. We may share your information in the following cases:

- With service providers: Trusted third parties who help us operate our business (e.g. hosting, analytics, payment gateways)
- For legal compliance: When required by law or to respond to legal process
- Business transfers: In the event of a merger, acquisition, or asset sale

4. Data Security

We implement appropriate technical and organizational measures to safeguard your information. While we strive to protect your data, no method of transmission or storage is 100% secure.

5. Your Rights

Depending on your location, you may have the right to:

- Access the personal data we hold about you
- Request correction or deletion of your data
- Object to or restrict processing
- Withdraw consent at any time

To exercise any of these rights, please contact us at email contactus@ortusolis.com.

6. Cookies and Tracking Technologies

Our website may use cookies and similar technologies to enhance your browsing experience. You can control or disable cookies through your browser settings.

7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for their privacy practices and encourage you to review their policies.

8. Children's Privacy

Our services are not directed to individuals under the age of 18. We do not knowingly collect personal data from children.

9. Updates to This Policy

We may update this Privacy Policy from time to time. The updated version will be indicated by an updated "Effective Date" and will be effective as soon as it is published.

10. Contact Us

If you have questions about this Privacy Policy or our data handling practices, please contact us at:

Ortusolis Technology Solutions Pvt Ltd

Email: contactus@ortusolis.com

Address: No. 64, 5th Main, Pramod Layout, Pantarapalya Post

Bangalore - 560026

Phone: 9482199513